



Frequently Asked questions about the Eyegaze Edge®

What can it do? You can communicate, use the computer, have access to SMS texting and email, place and receive phone calls, control your environment, play games, and stay connected to the world with your eye movements!

Will my insurance pay for it? Yes, the Eyegaze Edge® is FDA-approved durable medical equipment that is covered by Medicare and most insurance plans. Our funding team can discuss your eligibility.

The Eyegaze Edge® with Encore Camera

What does the Eyegaze Edge® include? It includes the Eyegaze Edge® device, communication software, a Bluetooth keyboard and loudspeaker, mounting equipment, carrying case, set-up and training, lifetime technical support and a hardware warranty. Each Eyegaze system is custom built in Virginia for the communicator!

How can I try the Eyegaze Edge®? We have a trained network of representatives that can demonstrate the device with you and your speech-language pathologist as part of a communication assessment. This can be done virtually or face-to-face.

How will you train me and my family? Training also happens face-to-face or virtually and includes: hands-on instruction, short video training modules, a training manual, and ongoing coaching sessions to ensure success.

Can I use it while in my wheelchair®? Yes, the system can be used while in a wheelchair, or in other locations during the day and night. Your Eyegaze Edge® representative will assess what mounts will be best for your needs.

Tell me more about Eyegaze Inc.? Eyegaze Inc. began in 1987 in Fairfax, VA, USA. Our engineering and medical staff are eye tracking experts with 30+ years of experience. We are known for our high-accuracy, low-fatigue systems that work with eyes as they change over time, as well as our personalized, technical customer service. Our software accommodates for droopy eyelids, lens replacement surgery, and many other atypical eye conditions.

What important questions should I be asking? Finding the right communication system for you is an important decision! We've written a blog that outlines the detailed steps in the process, as well as TEN questions you should ask before you decide on a communication device. Read more by visiting: <https://tinyurl.com/Eyegaze-Device>



Hands-on training with caregivers



Virtual training sessions